

## VACANCIES REQUEST AND PROCEDURES OF CYCLES OF STUDIES ACADEMIC YEAR 2014/2015

Being the transparency of the application process and recruitment of students one of the components of the internal system of quality assurance, all applications for vacancies and procedures of the second and third cycle of studies must include the following:

2<sup>nd</sup> Cycle of Studies in Services Engineering and Management (Engenharia de Serviços e Gestão)

Faculty(ies) Faculdade de Engenharia da Universidade do Porto

University (ies) in collaboration / joint degree / dual / multiple (1) NA

Name and electronic address of the Director of the Cycle of Studies (in 2014/2015) João Falcão e Cunha, jfcunha@fe.up.pt

Name and electronic address of the Director of the Cycle of Stadies (in 2014, 2015) 3000 Falcable Calma, freathfale (e.ap.pt					
		VACANCIES			
TOTAL NUMBER OF VACANCIES (2)			30		
DISTRIBUTION OF TOTAL NUMBER OF VACANCIES (if applicable)	VACANCIES PER APPLICATIONS PHASE	1st Phase	15		
		2nd Phase (if applicable)	15 + leftovers from 1 <sup>st</sup> Phase		
		3rd Phase (if applicable)	-		
	SPECIAL VACANCIES TO APPLICANTS UNDER PROTOCOL (if applicable)		10 - Erasmus Mundus 5 - Double Diploma with UPB		
MINIMUM NUMBER OF STUDENTS FOR OPERATING(3)			15		
VACANCIES FOR 2 <sup>nd</sup> YEAR OF SECOND CYCLES(4)			0		
ACCESS CONDITIONS			Admission conditions		
			BSc (180 ECTS) in Engineering, Sciences, Economy, Management or similar areas. Required proficiency in English as this is the Master lecturing language.		
SELECTION AND RANKING PROCEDURES AND RESPECTIVE CONSIDERATION(5)			1. Average final scores of BSc and MSc Degrees, weighted by their respective ECTS: 30%  2. Curricular analysis, assessed by the number of years of relevant professional practice, and letters of recommendation: 30%  3. Interview analysis, conducted by two or more master course lecturers, based on the following evaluation:  3.1 Motivation - interest in the topic of MESG and in services engineering and management (SEM). Candidates who know the SEM subject, are interested specifically in MESG, and are not applying for other masters will be more appreciated: 10%  3.2 Commitment and availability - expected dedication of the candidate to finish the full master,		



		For working students, the commitment of the company to attend classes is a decisive criterion: 10%			
		3.3 Other skills and proven capacity - beyond the information given in the curriculum, such as innovative developed projects: 5%			
		3.4 Attitude, communication skills, organization and structuring of ideas and discourse during the interview: 5%			
		3.5 Skills in English: 10%			
		Note: lack of proven willingness and available time to attend and work for MESG, measured in terms of ECTS, or insufficient communication skills in English are reasons enough for not accepting the candidate, regardless of the average application score and curricular analysis.			
APPLICATIONS: PERIOD					
	Deadline for applications	07.FEB to 26.MAR.2014			
	Deadline to post the application results	28.APR.2014			
	Method to notify the applicants	e-mail address indicated in the application			
1ST PHASE OF APPLICATIONS SCHEDULE	Deadline for applicants complains	28.APR to 02.MAY.2014			
	Deadline for publication of decisions about complaints	until 23.MAY.2014			
	Deadline for enrolments	30.APR. to 06.MAY.2014			
	Deadline for admission of alternate applicants	until 20.MAY.2014			
	Deadline for publication of the remaining Numerus Clausus for the 2nd Phase.	06.JUN.2014			
2 <sup>nd</sup> PHASE OF APPLICATIONS SCHEDULE(6)	Deadline for applications	27.MAR to 08.AUG.2014			
	Deadline to post the application results	08.SEP.2014			
	Method to notify the applicants	e-mail address indicated in the application			
	Deadline for applicants complains	08.SEP to 12.SEP.2014			
	Deadline for publication of decisions about complaints	Until 03.OCT.2014			
	Deadline for enrolments	11.SET to 17.SET.2014			
	Deadline for admission of alternate applicants	until 01.0UT.2014			
3 <sup>rd</sup> PHASE OF APPLICATIONS SCHEDULE (if applicable)	Deadline for applications	Not applicable			
	Deadline to post the application results	Not applicable			
	Method to notify the applicants	Not applicable			



	Deadline for applicants complains	Not applicable			
	Deadline for publication of decisions about complaints	Not applicable			
Deadline for enrolments		Not applicable			
	Deadline for admission of alternate applicants	Not applicable			
	CREDIT TRANSFER: REQUEST PE	ERIOD			
DEADLINE TO REQUEST PROGRAMME / WORK E	T CREDIT TRANSFER OF COURSES TAKEN IN ANOTHER  XPERIENCE	1 <sup>st</sup> phase: until 06.MAY.2014 2 <sup>nd</sup> phase: until 17.SET.2014			
DEADLINE TO PUBLISH T	HE CREDIT TRANSFER RESULTS	1 <sup>st</sup> phase: until 27.MAY.2014 2 <sup>nd</sup> phase: until 08.OCT.2014			
DEADLINE TO CHANGE T CREDIT TRANSFER	THE INITIAL REGISTRATION IN RESULT OF PUBLICATION OF	1 <sup>st</sup> and 2 <sup>nd</sup> phase: up to 10 days after the credit transfer results are published			
ACADEMIC YEAR: SCHEDULE					
BEGINNING OF THE ACA	DEMIC YEAR	15.SET.2014			
	TION OF THE 1 <sup>st</sup> SEMESTER RESULTS	To be defined			
BEGINNING OF THE 2 <sup>nd</sup> S		16.FEB.2015			
DEADLINE FOR PUBLICATION	TION OF THE 2 <sup>nd</sup> SEMESTER RESULTS	To be defined			
	FEES				
FULL-TIME FEE (7)		To be defined			
PART-TIME FEE	COMMENTS	To be defined			
INFORMATION AND DISCLOSURE (8)					
CONTACTS FOR	Identification of contact person (if applicable)	João Falcão e Cunha			
CONTACTS FOR OBTAINING	Electronic Address (es)	jfcunha@fe.up.pt			
INFORMATION TO RELEASE	Phone number(s)	+351-22 508 1639			
	VACANCIES PER COURSE UN	ITS			
VACANCIES PER COURSE		2 per course unit			
	DOCUMENTS REQUIRED IN APPLIC				
DOCUMENTS REQUIRED	IN APPLICATIONS	<ul> <li>ID document (ID Card / Citizen Card / Passport) (mandatory);</li> <li>Graduation Certificate from a higher education programme listing the courses taken, regime (annual or biannual) and number of UC / ECTS (mandatory).</li> <li>Curriculum vitae (mandatory);</li> <li>Letters of Recommendation (optional);</li> <li>Photo (colored "passport" size photo, preferably with a neutral background, 200 pixels tall by 140 pixels wide, JPG format; Average or higher quality in the JPG compression algorithm) (optional).</li> </ul>			